

Carers Plus Yorkshire

Our Vision for the Future

A FRESH CHAPTER: 30 YEARS AND COUNTING!

As we celebrate 30 years of making a difference, Carers Plus Yorkshire is looking ahead with ambition and purpose. Formerly known as Scarborough and Ryedale Carers Resource, our evolution into Carers Plus Yorkshire has allowed us to expand our reach, refine our services, and strengthen our identity as a trusted champion for unpaid carers and local communities.

WHY WE'RE HERE

We empower unpaid carers and the communities we serve by amplifying voices, encouraging self-advocacy, and providing opportunities for positive change and improved wellbeing.

WHAT WE STAND FOR

- **Respectful**
A welcoming, inclusive space where everyone is heard, valued, and supported.
- **Resourceful**
Evolving services that meet real challenges with meaningful solutions.
- **Committed**
Solution-focused, tackling complexities with experience, empathy, and determination.
- **Collaborative**
Working alongside individuals, families, and partners to maximise impact.

OUR PURPOSE

Carers Plus Yorkshire is more than just a support provider; we're a movement for change. Our focus for the next five years includes:

1. **Top-quality support** | Independent, expert advice that enhances health, wellbeing, and resilience.
2. **Amplifying voices** | Representing our communities to influence decision-makers and shape better services.
3. **Reaching the hidden** | Ensuring those who need us most know where to find us – at the right time, right place.
4. **Stronger together** | Partnering with organisations to maximise resources and create greater impact.

WHAT MAKES US DIFFERENT?

In a world where support services are constantly evolving, we stand out by:

- Having a highly skilled team – professionals with deep expertise and knowledge about supporting carers of all ages.
- Taking a holistic approach –addressing barriers to engagement, supporting health, well-being, loneliness, and more.
- Listening and acting – turning community needs into meaningful action that drives real change.

OUR COMMITMENT TO EXCELLENCE

Operating across Scarborough, Whitby, Ryedale, East Riding, Hambleton and Richmondshire, we are a financially stable, well-governed charity with a strong Board of Trustees and a motivated staff team. Recognised as a 'Generous Leader' in the sector, we work alongside local statutory and VCSE partners to ease system pressures and improve health outcomes.

We take pride in meeting the highest quality standards, with external accreditations that showcase our expertise:

- ❖ **Excellence for Carers Award (2021-present)**
Recognised by Carers Trust for delivering outstanding support across ten key areas.
- ❖ **Matrix Quality Standard (2024-2027)**
An international benchmark for excellence in information, advice, and guidance.
- ❖ **Disability Confident Employer (2023-2026)**
Championing inclusivity, accessibility, and equal opportunities.

OUR SERVICES: HOW WE HELP

Carers Plus Yorkshire delivers two key service areas:

- **Adult Services (18+)** tailored help for: unpaid carers (including parent carers), home from hospital support, employability and training, and community project for adults
- **Young Peoples Services (8 – 18yrs or 24yrs for SEND)** tailored help for; unpaid young carer and young adult carers (inc. sibling carers)

More details at: www.carersplus.net

THE ROAD AHEAD - JOIN US!

The future is bright for Carers Plus Yorkshire, and we invite you to be part of it. Whether you're a carer, partner, or supporter, let's work together to build stronger, healthier communities where everyone has the respect, resources, and resilience to thrive.

Welcome to the next chapter of Carers Plus Yorkshire!